

## Special Terms and Conditions SHOP-Solution INET-CASH (31.08.2020)

In addition to the general terms and conditions of INET-CASH the following "Special Conditions" apply.

- 1. The data sent to INET-CASH to make payment shall be provided in accordance with the documentation and shall not be settled by another company or using another payment method.
- 2. WEBMASTER is responsible for the accuracy of the data sent.
- 3. There is no legal entitlement to acceptance for this Shop-Solution.
- 4. Webmaster asserts that all data mentioned is correct. Changes to the data shall be immediately notified to INET-CASH.
- 5. The transaction shall only be considered complete if WEBMASTER informs INET-CASH in accordance with the "Shop-Gateway" documentation that the results of the transaction have been received. Should this notification not be made, INET-CASH can make a refund for the settled amount.
- 6. WEBMASTER undertakes to simply assert a claim for customer surveys and complaints. WEBMASTER undertakes to check customer surveys and complaints, to react within 2 working days and to contact the customer making the complaint. Should this not happen, INET-CASH can likewise make a credit entry.
- 7. Derogating conditions must be agreed separately between WEBMASTER and INET-CASH.