

Withdrawal instructions

The following withdrawal instructions apply to consumers. A consumer is any natural person who enters into a legal transaction for purposes that are predominantly outside their trade, business or self-employed professional activity.

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A. Withdrawal instructions for digital content

The following withdrawal instructions apply to contracts for the supply of digital content not supplied on a tangible medium:

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which the contract is concluded.

To exercise your right of withdrawal, you must inform us, Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, telephone number: +49 (2381) 338-9860, email address: withdrawal@inet-cash.com, by means of a clear statement, for example a letter sent by post or an email, of your decision to withdraw from this contract. You may use the attached model withdrawal form for this purpose, but this is not mandatory. You can also exercise your right of withdrawal online via the electronic withdrawal function "Withdraw from contract". If you use this online function, we will send you an acknowledgement of receipt without undue delay on a durable medium, for example by email, containing information on the content of the withdrawal declaration as well as the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send the notification of your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments we have received from you, including delivery costs, except for any additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us, without undue delay and at the latest within fourteen days from the day on which we receive notification of your withdrawal from this contract. For this reimbursement, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this reimbursement.

Expiry of the right of withdrawal

The right of withdrawal expires if the entrepreneur has begun performance of the contract, the consumer has expressly consented to the entrepreneur beginning performance of the contract before the withdrawal period expires, the consumer has confirmed their knowledge that, by giving this consent, their right of withdrawal expires when performance of the contract begins, and the entrepreneur has provided the consumer, before performance begins, with a confirmation on a durable medium in which the content of the contract is reproduced and it is recorded that the consumer has given their consent to the start of performance of the contract and confirmed their knowledge of the loss of the right of withdrawal when performance of the contract begins.

B. Withdrawal instructions for goods delivered in one delivery

The following withdrawal instructions apply to contracts with a single delivery of goods:

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods.

To exercise your right of withdrawal, you must inform us, Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, telephone number: +49 (2381) 338-9860, email address: withdrawal@inet-cash.com, by means of a clear statement, for example a letter sent by post or an email, of your decision to withdraw from this contract. You may use the attached model withdrawal form for this

purpose, but this is not mandatory. You can also exercise your right of withdrawal online via the electronic withdrawal function “Withdraw from contract”. If you use this online function, we will send you an acknowledgement of receipt without undue delay on a durable medium, for example by email, containing information on the content of the withdrawal declaration as well as the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send the notification of your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments we have received from you, including delivery costs, except for any additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us, without undue delay and at the latest within fourteen days from the day on which we receive notification of your withdrawal from this contract. For this reimbursement, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this reimbursement.

We may withhold reimbursement until we have received the goods back or until you have provided evidence that you have sent back the goods, whichever is the earlier.

You must send back or hand over the goods to us without undue delay and in any event no later than fourteen days from the day on which you notify us of your withdrawal from this contract. The deadline is met if you send back the goods before the period of fourteen days has expired. You bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking their condition, properties and functioning.

Exclusion of the right of withdrawal

The right of withdrawal does not exist for contracts for the delivery of goods that are not prefabricated and for whose production an individual choice or decision by the consumer is decisive or that are clearly tailored to the personal needs of the consumer.

C. Withdrawal instructions for goods delivered in several deliveries

The following withdrawal instructions apply where several goods are ordered together and delivered separately:

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last item of goods.

To exercise your right of withdrawal, you must inform us, Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, telephone number: +49 (2381) 338-9860, email address: withdrawal@inet-cash.com, by means of a clear statement, for example a letter sent by post or an email, of your decision to withdraw from this contract. You may use the attached model withdrawal form for this purpose, but this is not mandatory. You can also exercise your right of withdrawal online via the electronic withdrawal function "Withdraw from contract". If you use this online function, we will send you an acknowledgement of receipt without undue delay on a durable medium, for example by email, containing information on the content of the withdrawal declaration as well as the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send the notification of your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments we have received from you, including delivery costs, except for any additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us, without undue delay and at the latest within fourteen days from the day on which we receive notification of your withdrawal from this contract. For this reimbursement, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this reimbursement.

We may withhold reimbursement until we have received the goods back or until you have provided evidence that you have sent back the goods, whichever is the earlier.

You must send back or hand over the goods to us without undue delay and in any event no later than fourteen days from the day on which you notify us of your withdrawal from this contract. The deadline

is met if you send back the goods before the period of fourteen days has expired. You bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking their condition, properties and functioning.

Exclusion of the right of withdrawal

The right of withdrawal does not exist for contracts for the delivery of goods that are not prefabricated and for whose production an individual choice or decision by the consumer is decisive or that are clearly tailored to the personal needs of the consumer.

D. Withdrawal instructions for services

The following withdrawal instructions apply to contracts for the provision of services:

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which the contract is concluded.

To exercise your right of withdrawal, you must inform us, Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, telephone number: +49 (2381) 338-9860, email address: withdrawal@inet-cash.com, by means of a clear statement, for example a letter sent by post or an email, of your decision to withdraw from this contract. You may use the attached model withdrawal form for this purpose, but this is not mandatory. You can also exercise your right of withdrawal online via the electronic withdrawal function "Withdraw from contract". If you use this online function, we will send you an acknowledgement of receipt without undue delay on a durable medium, for example by email, containing information on the content of the withdrawal declaration as well as the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send the notification of your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments we have received from you, including delivery costs, except for any additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us, without undue delay and at the latest

within fourteen days from the day on which we receive notification of your withdrawal from this contract. For this reimbursement, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this reimbursement.

If you requested that the services begin during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time at which you notify us of the exercise of the right of withdrawal with regard to this contract compared with the total scope of the services provided for in the contract.

Exclusion of the right of withdrawal

The right of withdrawal does not exist for contracts for the provision of services related to leisure activities if the contract provides for a specific date or period for performance.

Expiry of the right of withdrawal

The right of withdrawal expires once the service has been fully performed if, before performance begins, the consumer has expressly consented to the entrepreneur beginning performance of the service before the withdrawal period expires and the consumer has confirmed their knowledge that the right of withdrawal expires once the contract has been fully performed by the entrepreneur.

E. Model withdrawal form

If you wish to withdraw from the contract, please complete this form and return it to us.

To: Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, E-Mail-Adresse:
withdrawal@inet-cash.com

I/we hereby withdraw from the contract concluded by me/us for the purchase of the following goods or the provision of the following service:

Ordered on (*) / received on (*):

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s), only if notified on paper:

Date:

(* Delete as applicable.